



**A Destination
For Recreation**



Welcome to Group Swim Lessons!

Thank you so much for joining our family at The OC for swim lessons! We are excited you have chosen to do swim lessons with us. Thank you for allowing us to teach your swimmer!

Start of Class: Your swim lessons will begin sharply at the time you agreed upon. Please make sure that you can be here in time for the class to begin so that you can get the full time allocated.

Checking In: We ask that every time you come to lessons you please stop and let front desk know you are here for swim lessons. Then you will check-in prior to entering our pool deck.

Time: Lessons are 30 minutes.

Communication/Cancellation: If your lesson is canceled for any reason by The OC, we will make up your classes or add a credit to the participant's account.

Parent Observation: To have your children's full attention we require all parents to sit in the observation room or on the benches around the pool. We ask that you do not interrupt the instructor or your child during the lesson, for the development of their skills.

Members Working Out During Lessons: As a Member of The OC we are happy for you to use the facility during your child's lessons. Please know that you are still required to drop off your child with their instructor and pick them up from class on time.

Behavioral Issues: Our staff are trained to work with children of different skill levels, anxieties and comforts. Please know that our staff will work with your children to the best of our abilities. If there is an issue of behavior that we cannot manage, our staff may reach out to you for assistance in the matter.

Restrooms/shower: Since there is a set amount of time allocated for your lesson please help in assisting us by having your child use the restroom prior to the lesson so we can avoid unnecessary breaks! We also ask that you rinse off before getting in to wash dirt, oils, debris, and other chemicals to help keep the chemistry of the pool even.

Keep Coming Back: The skill of swimming is so important to the life of everyone! It is a skill that takes time and practice to develop. We encourage you to continue to enroll in swim lessons to build a stronger, safer family!

Together we will make a difference!