

2021 Annual Report



205 N. 1st. Street
Ozark, Missouri

Table Of Contents

1	City Administration
2-3	Public Works
4	Utility Billing
5-6	Parks and Recreation
7-8	Human Resources
9	Law Department
10-11	Planning and Development
12-13	The Ozark Police Department
14-15	Communication Department



City Administration



RJ Flores | Alderman Ward 1



Nathan Posten | Alderman Ward 1



Bruce Galloway | Alderman Ward 2



Rick Gardner | Alderman Ward 2



Heather Alder | Alderman Ward 3



Eddie Campbell | Alderman Ward 3



Mayor, Bradley A. Jackson



City Administrator, Steve Childers



Dept. City Administrator, Samantha Payne

Public Works



7.45
Miles

of pavement in Neighborhoods / Subdivisions

960 work orders

completed by public works

14
years

of consecutively being recognized as
an official Tree City by Tree City USA

Public Works



2021 Projects

Eastland Heights Paving Project = **Completed**

Jackson Street Transportation Improvements = **Completed**

Jackson Street Pedestrian Underpasses = **Completed**

Jackson Street Sidewalk & Trail Expansion Project Phase I = **Completed**

Downtown Infrastructure Improvement Package = **Completed**

Downtown Street & Sidewalk Improvements = **75% Completed**

5,825 LF of New Commercial Asphalt Roadways

11,650 LF of New Curb & Gutter

36,885 SF of New Sidewalks

5,189 SF of New Downtown Plaza Space

Downtown Landscaping Phase 3 = **Completed**

Chadwick Flyer Greenway Phase 1 = **Designed & Contract Awarded**

2021 Sewer Main Improvements / Cured in Place Pipe = **Completed**

2021 Northeast Regional Stormwater Improvements



Utility Billing

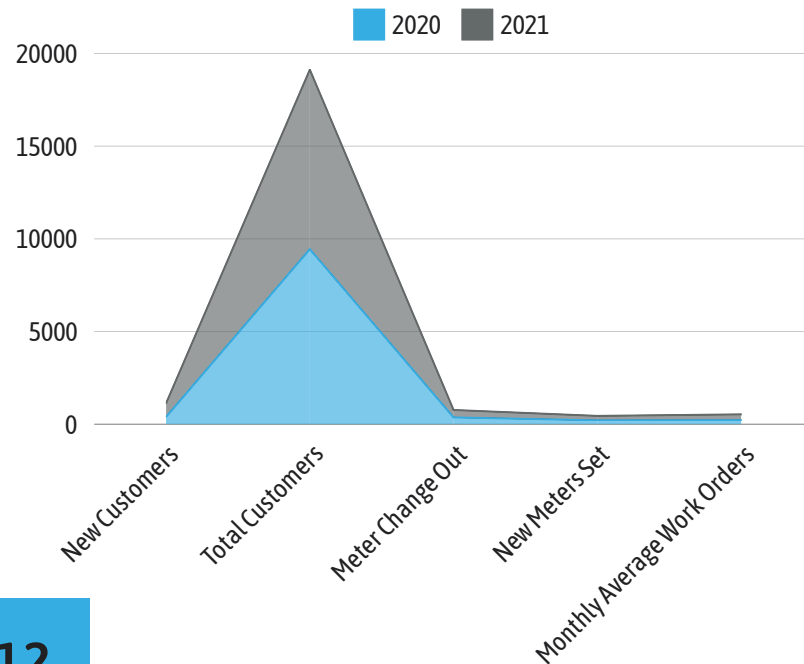
New Customers in 2021: 733

Total Customers: 9,685

Meter Change Out: 400

New Meters Set: 240

Monthly Average Work Orders: 312



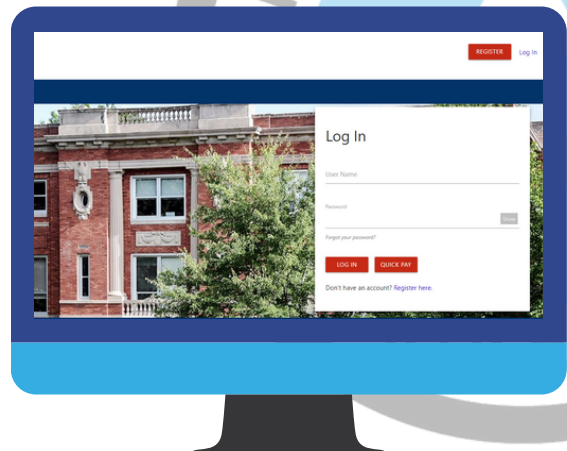
BILLING SOFTWARE UPGRADE COMPLETE!

VISIT OUR WEBSITE AT

[HTTPS://BIT.LY/36HJJH](https://bit.ly/36HJJH)

OR

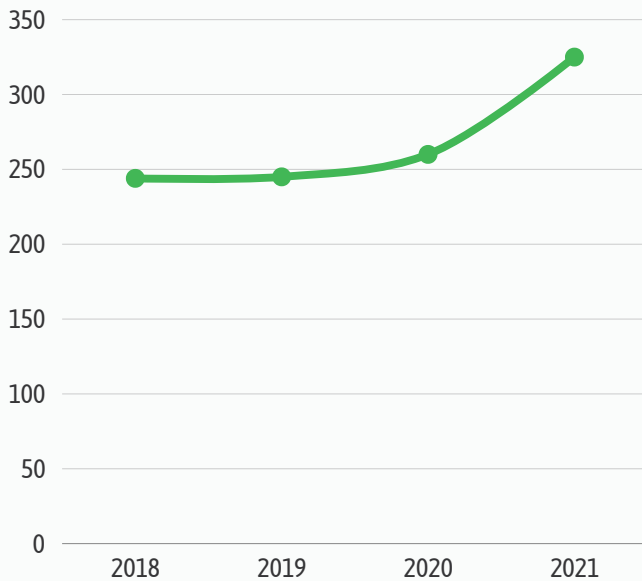
OzarkMissouri.com



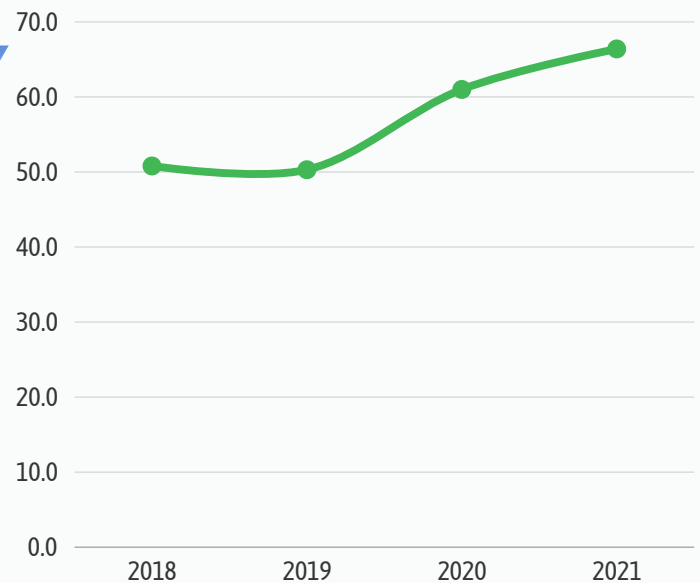
Parks and Recreation



Summer Camp



Spring Break Camp



Parks and Recreation

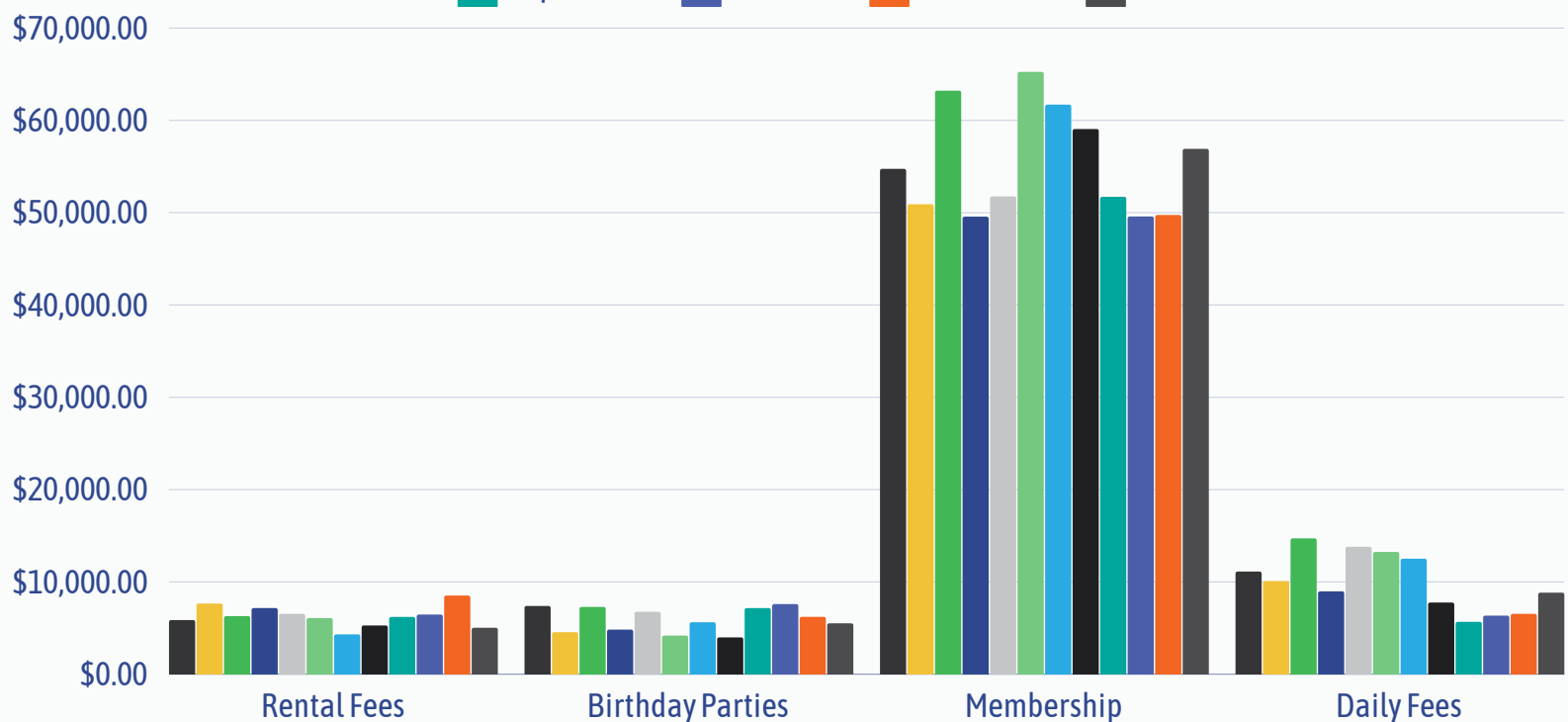


Swim Lessons: 1,578 participants



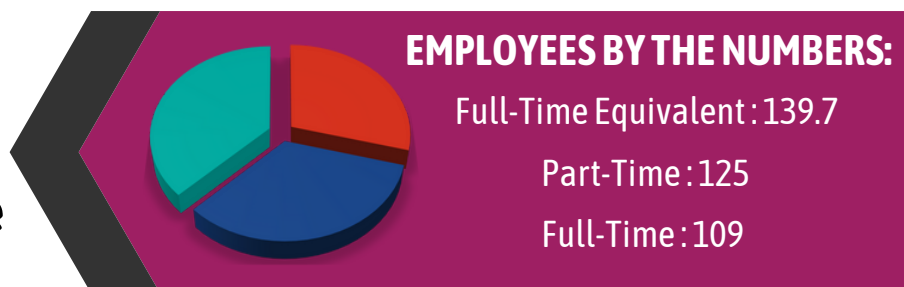
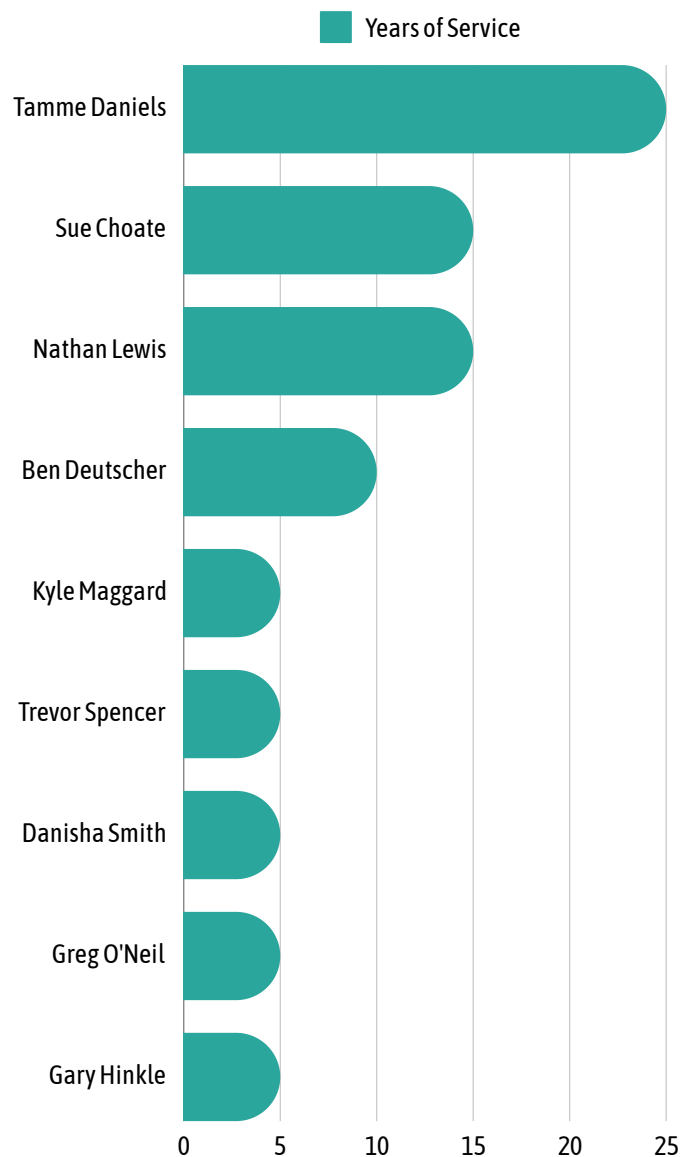
Athletics: 1,967 participants

January February March April May June July August
September October November December



Human Resources

Major Anniversaries this year!



**Thank you for your service
to our community!**

Human Resources

Your City Staff

Mayor and Board of Aldermen

Bradley A. Jackson, Mayor
RJ Flores, Alderman Ward I
Nathan Posten, Alderman Ward I
Rick Gardner, Alderman Ward II
Bruce Galloway, Alderman Ward II
Eddie Campbell, Alderman Ward III
Heather Alder, Alderman Ward III

City Administration

Steve Childers, City Administrator
Samantha Payne, Deputy City Administrator

City Department Heads

Chandra Hodges, City Clerk
Mary Edna Wilson, Finance Director
Cameron Smith, Planning & Zoning Director
Tamme Daniels, Water Billing Supervisor
Jeremy Parsons, Public Works Director
John McCart, Asst. Public Works Director
Amanda Callaway, City Attorney
Marissa Hodges, Assistant Director of Parks & Recreation
Justin Arnold, Chief of Police
Derek Hill, Capitán



Law Department

The Law Department assists the Mayor, Board of Aldermen, City Administrator, and all City Departments with matters of municipal law. Additionally, the Law Department serves as the prosecutor to enforce violations of the municipal code. These two functions of the Law Department can be divided into civil work and criminal work.

On the civil side, the City Attorney works on a daily basis as the attorney for the City. In this role, the City Attorney negotiates and drafts contracts, prepares deeds, Ordinances, and Resolutions. Additionally, the City Attorney performs legal research, legal analysis, and provides legal advice to the Mayor, City Administrator, Board of Aldermen, and City Departments.

The Law Department drafted	
Ordinances	Resolutions
108	10

Ordinances can authorize the City to enter into contracts, intergovernmental agreements, amend the City Code, and to approve annexation, zoning, and subdivision of land. Some of the most impactful work goes into the research and drafting of laws that become codified into the Municipal Code. This year, the Law Department assisted various City departments to propose several major modifications, including:

- Creating a new Mixed Use Zoning District
- Adding language making Ozark a Dark Skies Community
- Amending language to add flexibility for Sewer and Water connections
- Amending the language to reflect the 2020 Census results in the City's wards
- Amending the language to allow for food trucks
- Amending the language to authorize Sidewalk Cafes and Sales in the downtown area

On the criminal side, the Law Department prosecutes violations of the Municipal Code. In 2021, the Board of Aldermen elected to hold Municipal Court in Christian County Associate Circuit Court before the Honorable Judge Bacon. With this transition, the Law Department shifted two staff members into Legal Technician roles, that assist both the civil and criminal sides. The Law Department also added an Assistant City Attorney to the team to assist with the prosecution of Municipal Code violations.

The Law Department serves in a supportive capacity to all departments and elected officials and strives to use that role to make Ozark better every day!

Planning & Development

New City Ordinances

Dark Skies

The Dark Skies ordinance will reduce the amount of light pollution in Ozark through the regulation of on-site lighting installed after the passage of this ordinance. Single-family and two-family residential will not be regulated, except for common areas of those developments. The ordinance will help preserve Ozark's character, encourage lighting systems that conserve energy and costs, and protect public health, safety, and welfare of city residents.

Parking

Staff reviewed and revised the current parking ordinance to alleviate unnecessary parking requirements. The updated ordinance clarifies new uses that were previously not identified, adjusted existing uses' requirements, and allows for staff to address uses that are not listed in the ordinance. The revised ordinance also provides for more flexibility in parking requirements by allowing for the replacement of a portion of the parking spaces to be replaced by bicycle parking and/or additional landscaping.

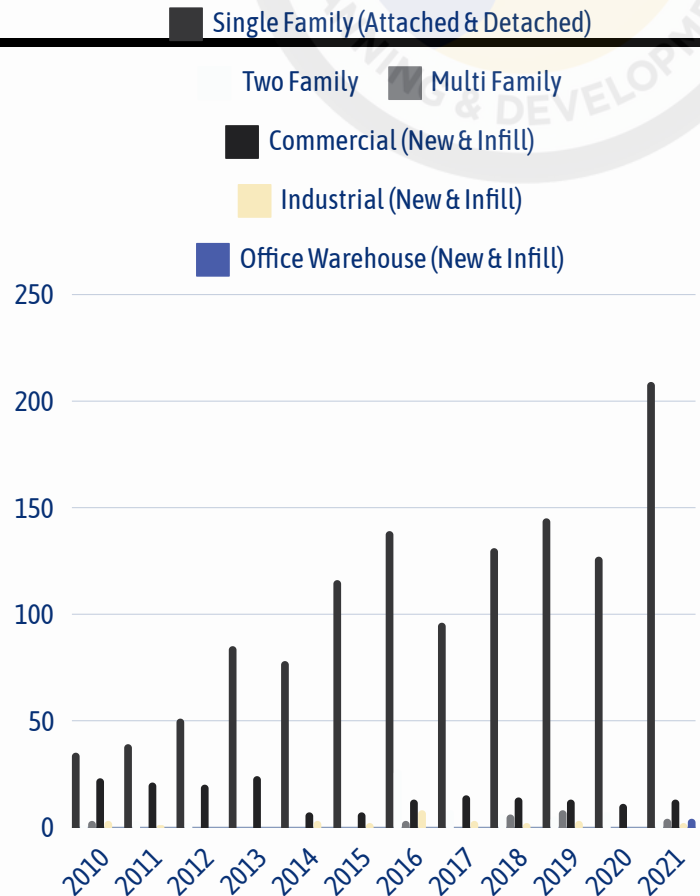
General Mixed-Use

The General Mixed-Use zoning district ordinance creates a new zoning option to accommodate a mixture of uses, which allows for more flexibility in future development. In this zoning district residential, commercial and/or office uses can be developed on one parcel. The new zoning district includes design standards that enhance the aesthetics of the development and ensure the new buildings are compatible with the surrounding built environment.

Planning & Development

2021 Final Plats

Final Plats	No. of Lots
Raelyn Ridge	12
River Pointe Phase 2	51
Creek Bridge Phase III	13
Silo Ridge Phase 2	18
Bain Street Commons	25
Total	119

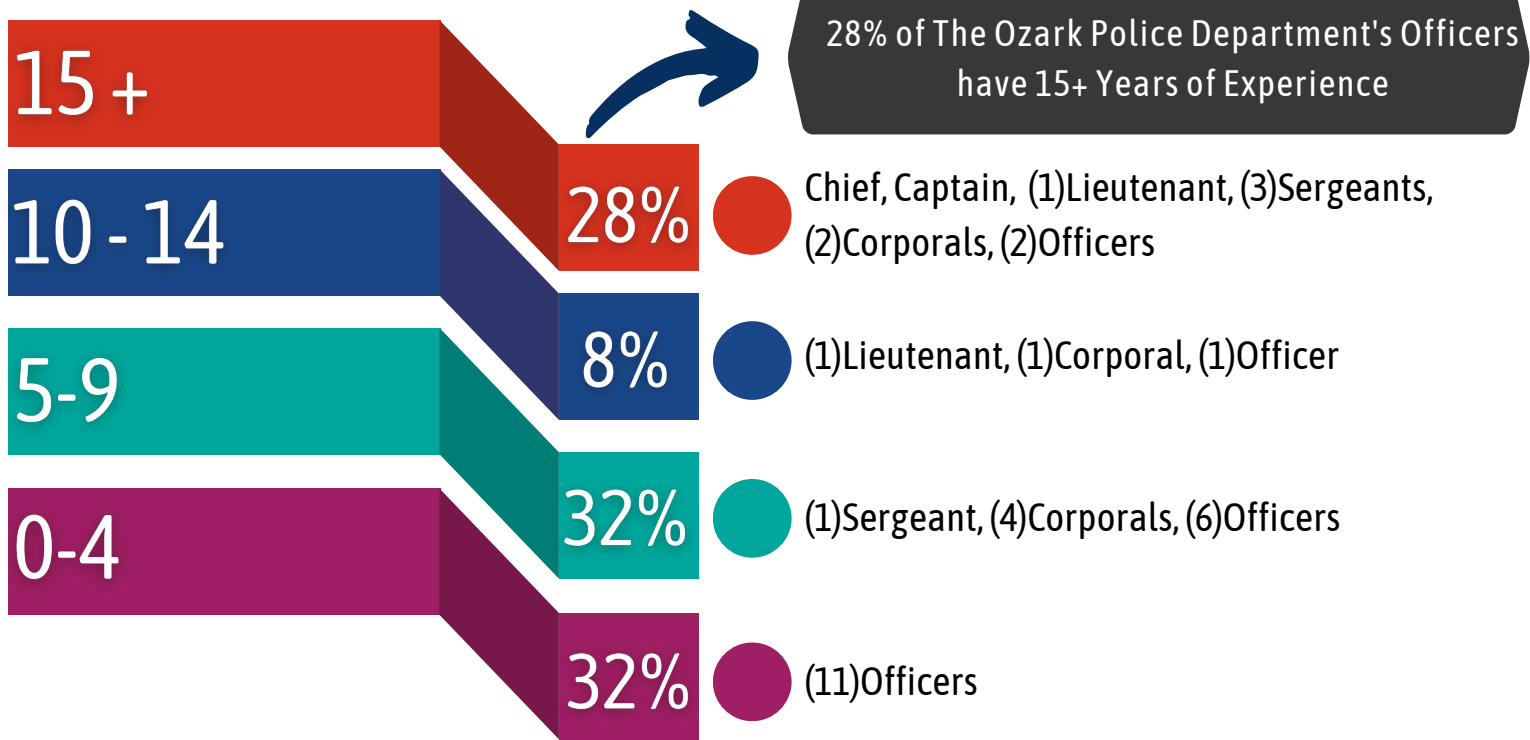


	Inspections			Code Enforcement			
	Residential	Commercial	Total	Code Violation Cases	Notices	Courtesy Letters	Tickets
January	21	179	200	7			
February	28	104	132	0			
March	26	245	271	18	3		1
April	38	223	261	17	3	5	1
May	33	198	231	37		12	
June	40	248	288	32	4	9	
July	37	196	233	32	1	7	
August	64	270	334	13		5	
September	64	235	299	17	1	5	
October	34	217	251	4			
November	33	211	244	5			
December	68	203	271	4			
Total	486	2529	3015	186	12	43	2



Ozark Police Department

YEARS OF SERVICE



OZARK POLICE QUICK STATISTICS

Calls for Service



Traffic Stops



Arrests



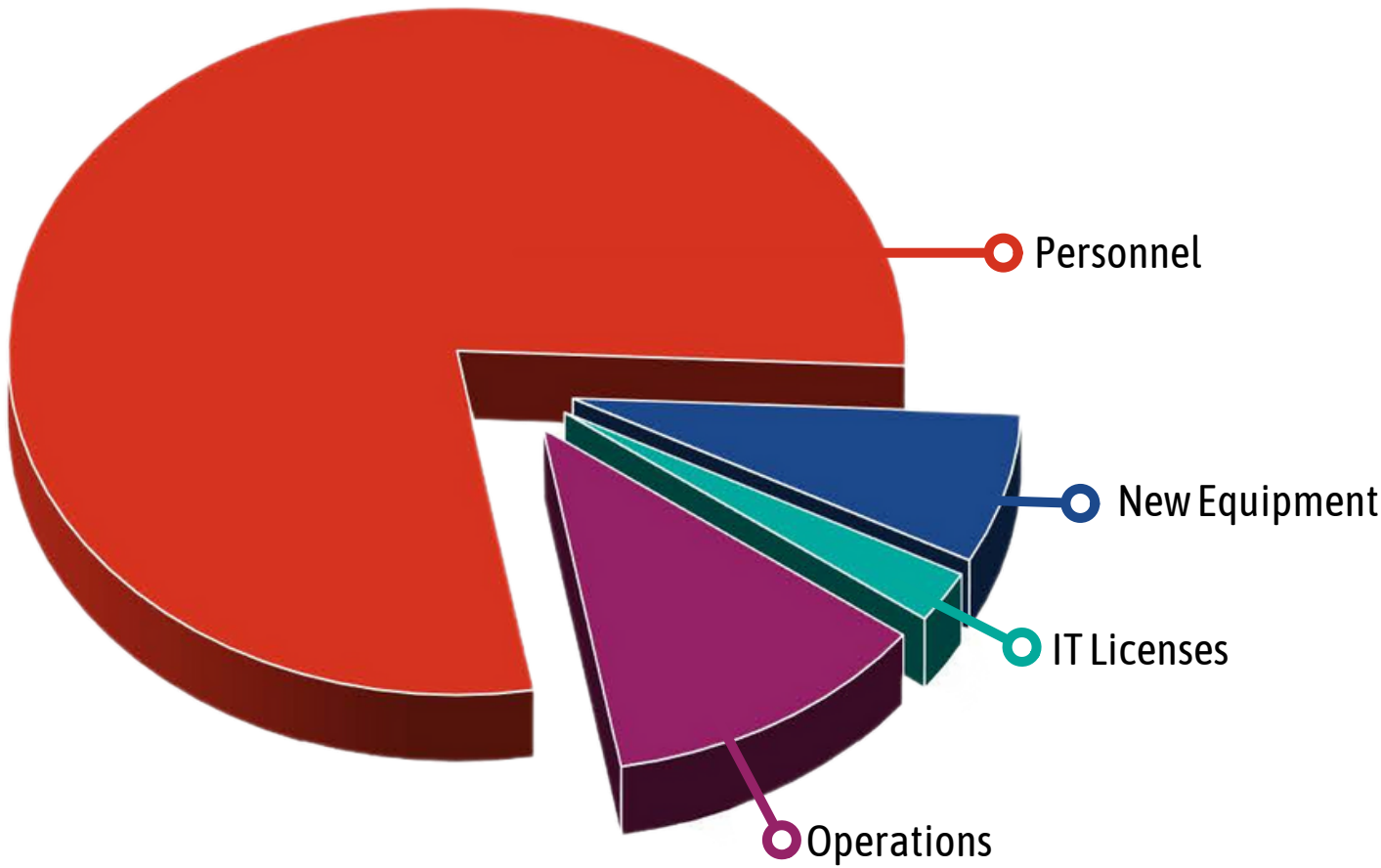
Motor Vehicle Crashes





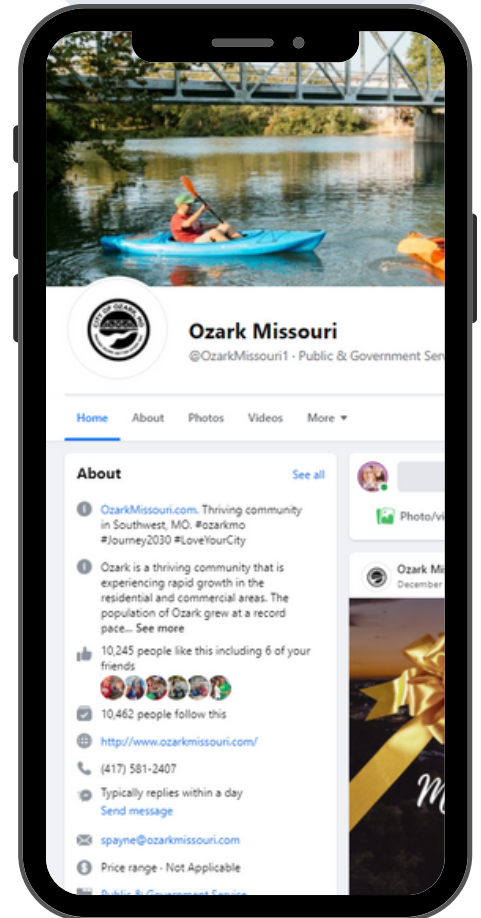
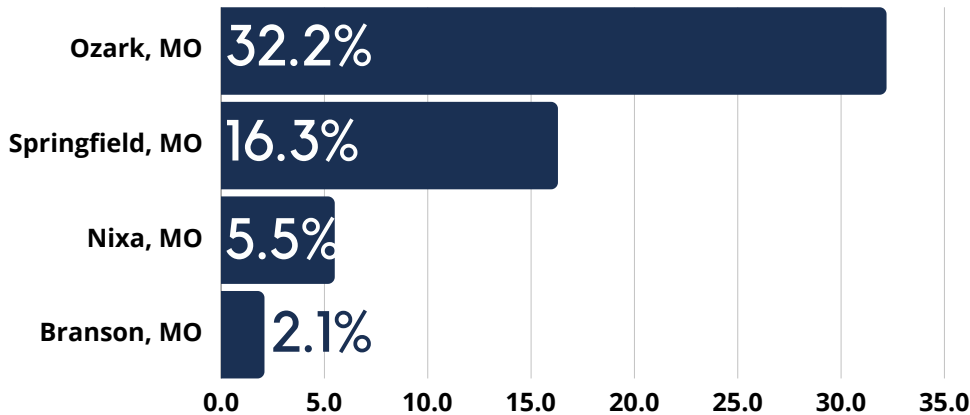
Ozark Police Department

Personnel	New Equipment	IT Licenses	Operations	Total Budget
\$2,826,631.07	\$265,500	\$87,510	\$432,225	\$3,611,866.07



Communication Department

Where is our audience?



Who is our audience?



69% of followers are women

19.3% of those women are between 35 - 44 years of age

Post Reactions
8,619



Page Visits
8,806

+ Follow

Page Reach
139,471

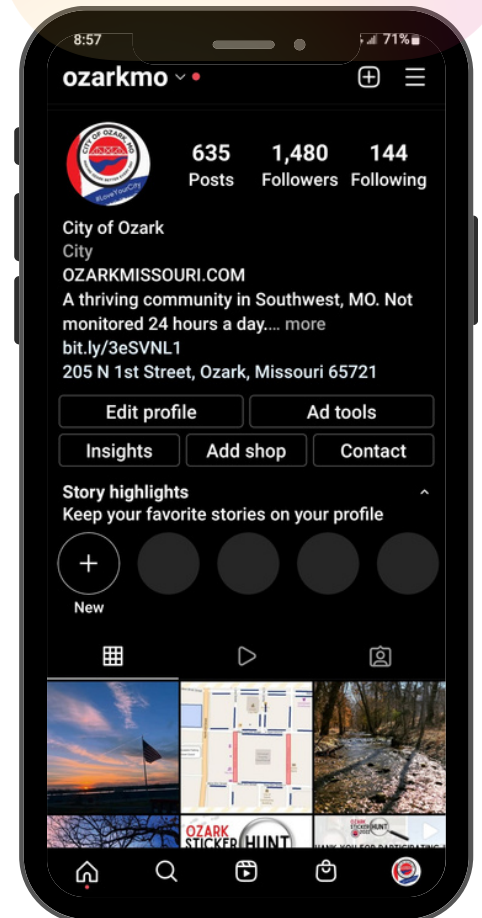
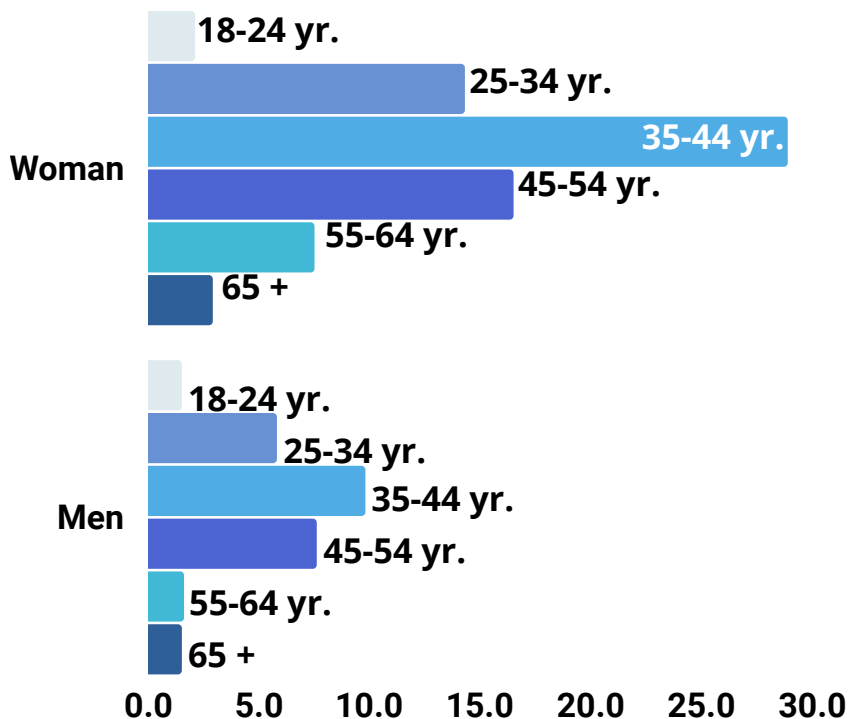


Page Likes
10.3K



Communication Department

Who is our audience?



Page Followers
1,495



Post Reactions
1,127



Page Visits
901

+ Follow

Page Reach
1,426



Thank you, Ozark!

A Message

From City Administrator, Steve Childers



The year 2021 was another year that the City of Ozark can be proud of. We accomplished so much with the resources the citizens entrusted to us. From Public Works to Parks and Public Safety, our citizens can look around and see their tax dollars at work with new improvements in the community. Whether it is transportation, water/sewer infrastructure or new Inclusive Playgrounds, the City of Ozark staff is working diligently to achieve the mission of “Making Ozark Better Every Day.” I am so proud of our staff and their dedication to improving our community. I am lucky to work with a great group of elected officials who support staff’s work to implement new ideas. I am appreciative of our businesses who create jobs and generate the sales tax revenue we use to provide public services. I am grateful to our citizens who allow us to serve them and give us the opportunity to improve their quality of life by building a better, stronger, and more sustainable community. As your local government,

we will continue to create strong partnerships with our local, regional, state and federal partners. This helps maximize public projects by matching your local tax dollars with other partner agency funds. Completion of new public projects shows investors and developers that our community is worth investing in, and they should too. The City of Ozark strives every day to create a business-friendly environment that will bring more shopping, dining, entertainment, and recreational opportunities to our community. We recognize that while growing, we must balance the present with the past, and that is why we work to preserve our cultural and natural history, protect our environment, and provide reliable services to our citizens, all while maintaining that small-town charm we have all grown to love. Through sound planning, continued partnerships, and open-minded leadership, we will make the City of Ozark the best place to raise a family and call home.

Steve Childers,
City Administrator